

Md Saif Alam – Senior Software and Web Developer

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[LinkedIn](#) | [Portfolio](#) | [GitHub](#) | [LeetCode](#) | [Hacker Rank](#)

Professional Summary

Full-stack Software Developer with 4+ years of experience in WordPress plugin/theme development, scalable backend solutions, and AI chatbot integration. Skilled in PHP, Java, and JavaScript with a proven ability to deliver secure, high-performance applications under tight deadlines.

Skills

Languages: PHP (Core), Java, C/C++, JavaScript, HTML/CSS

Frameworks & Tools: WordPress, WooCommerce, RESTful APIs, Git, GitHub

Database: MySQL

Cloud: AWS, Cloud Computing

Soft Skills: Communication, Teamwork, Time Management, Problem-Solving

Other: WordPress Plugin/Theme Development, API Integration, Version Control, CI/CD

Work Experience

Senior Software and Web Developer

Digital Sampark, New Delhi, India — Sep 2024 – Present

- Leading development of a custom WordPress-integrated chatbot using OpenAI's GPT API.
- Built a plugin to allow anonymous access with message caps and Google login for personalized quotas.
- Improved chatbot response efficiency by 30% through backend optimization.
- Developed plugin now serving 500+ active users.
- Actively mentoring junior developers and streamlining workflows.

Backend Developer

Adreno Technology, Gurgaon, India — Jun 2024 – Aug 2024

- Built scalable backend solutions and collaborated on full-stack projects.
- Improved backend API response time by 25% using Redis caching.
- Ensured backend security and optimized performance with caching strategies.

Backend Developer

Netling Digital, New Delhi — Sep 2021 – Jun 2024

- Developed custom WordPress plugins and server-side logic for high-performance web apps.
- Reduced database query execution time by 40%, improving reliability.
- Led backend team of 3 developers and collaborated on frontend integrations.

Education

Bachelor of Technology (Information Technology)

Calcutta University, Kolkata – 2020

CGPA: 8.2/10

Final Year Project: Reversible Computing System

Mini Project: Udemy Clone Android App

Intermediate (Science)

SMRCK College, Samastipur – 2015

Percentage: 71.60%

Certifications

- JavaScript (Intermediate), REST API (Intermediate), Software Engineer – HackerRank
- SQL (Basic & Intermediate), Python (Basic), Node (Basic) – HackerRank
- AWS Machine Learning Foundations, Cloud Computing – Coursera

Projects

GPT Chatbot Plugin (Digital Sampark) — WordPress plugin with GPT API, anonymous & logged-in user limits, Google login.

Corporate Website Development — Dynamic, secure, scalable WordPress backend solutions for corporate and e-commerce industries.

Udemy Clone (Android) — Mobile app project with authentication, UI/UX focus, and backend integration.

Leadership & Volunteering

Project Coordinator – Bhumi NGO (Dec 2021 – Present)

- Led Kanini Computer Project to teach digital literacy to underprivileged students.
- Designed curriculum, delivered instruction, and coordinated team activities.
- Trained 100+ underprivileged students in digital literacy.

Languages

- English: Intermediate
- Hindi, Urdu: Proficient
- Bengali: Beginner

Hobbies

- Badminton – Boosts focus and physical health
- Chess – Enhances critical thinking and strategy skills